



# PRODUCT SAFETY RECALL

## CORINTHIAN DOORS

### EXTERNAL & INTERNAL GLASS DOORS SUPPLIED BETWEEN APPROX. OCT 2019 - FEB 2022

Corinthian Doors (Corinthian) are a supplier of exterior and interior joinery doors. Some of these door designs contain clear glass, that is manufactured to comply to Australian safety glass standards.

You may have a Corinthian exterior and interior door(s) in your home containing glass that may not comply with Australian safety glass standards. Accordingly, Corinthian has notified the Australian Competition and Consumer Commission (ACCC) and is recalling certain timber doors with clear glass supplied from approximately October 2019 to February 2022.

#### HAZARD

The glass in your door may not have been toughened correctly to comply with Australian safety glass standards. If the glass breaks, it may break into fragments or shards and pose a risk of serious injury.

#### IDENTIFYING AFFECTED PRODUCTS

The affected doors have wooden frames and clear glass. Images of the doors affected by this recall are set out below. However, the affected doors come in different colours and tones, and may have been painted since installation. Accordingly, the colours in the images above are indicative only.



**BLONDE OAK**  
AWO 21

SIZES  
2040H X 820W x 40D (mm)  
2340H X 820W x 40D (mm)



**INFINITY**  
INF 21

SIZES  
2040H X 820W x 40D (mm)



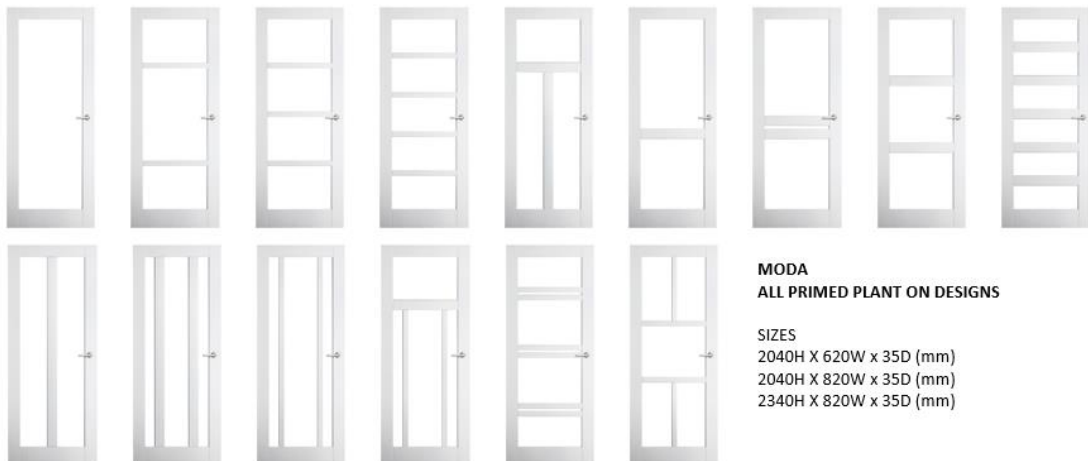
**WINDSOR**  
WIN 21

SIZES  
2040H X 820W x 40D (mm)



**BRENTWOOD**



SIZES  
2040H X 720W x 40D (mm)  
2040H X 820W x 40D (mm)



**MODA**  
ALL PRIMED PLANT ON DESIGNS

SIZES  
2040H X 620W x 35D (mm)  
2040H X 820W x 35D (mm)  
2340H X 820W x 35D (mm)

To determine whether your door is affected by the recall, please follow the steps further below. If you are not sure whether your door is affected, or if you are in doubt, please contact Corinthian Doors at [CorinthianCS@corinthian.com.au](mailto:CorinthianCS@corinthian.com.au) or 1300 899 153.

1	<p>Was your door installed after 8 October 2019?</p>	<p>Yes - your door may be affected by this recall. Go to the next step.</p> <p>No - your door is not affected by this recall.</p> <p>Do not know - go to the next step.</p>
2	<p>Does your door have a wooden frame and clear glass?</p> <p>(The types of doors not affected by this recall include:</p> <ul style="list-style-type: none"> <li>• doors with metal frames;</li> <li>• frameless doors; and</li> <li>• doors with opaque glass)</li> </ul>	<p>Yes - your door may be affected by this recall. Got to the next step.</p> <p>No - your door is not affected by this recall.</p>
3	<p>Does the clear glass panel in your door have the following logo on it:</p> 	<p>Yes - your door may be affected by this recall. Go to the next step.</p> <p>No - your door may still be affected by this recall. Go to the next step.</p> <p>If your door has any other AS/NZS2208 logo, it is not affected by this recall.</p>
4	<p>Is there a pattern running horizontally across the clear glass panel in your door?</p>	<p>Yes - there is a horizontal pattern made up of grey squares that look like this:</p>  <p>Your door may still be affected by this recall. Please contact us on <a href="mailto:CorinthianCS@corinthian.com.au">CorinthianCS@corinthian.com.au</a> or 1300 899 153.</p> <p>Yes - there is a horizontal pattern but it is not made up of grey squares. Your door is not affected by this recall.</p> <p>No - there is no pattern running horizontally across the clear glass panel in my door. Your door may still be affected by this recall if it looks like one of the Moda products above. Please contact us on <a href="mailto:CorinthianCS@corinthian.com.au">CorinthianCS@corinthian.com.au</a> or 1300 899 153.</p>

#### **ACTION REQUIRED**

All affected glass will be rectified at no cost. A clear film will be applied which prevents the glass from breaking unsafely into fragments or shards.

You can make arrangements to have your door rectified by contacting Corinthian Doors at [CorinthianCS@corinthian.com.au](mailto:CorinthianCS@corinthian.com.au) or 1300 899 153.